MARCS®

ONLINE RETURN AND EXCHANGE FORM

Thank you for shopping at Marcs Online. We know you will love your new purchases but on the remote chance you aren't completely happy, you can return any product for any reason at all with the option to get an exchange or full refund.

If you do wish to return or exchange your Marcs purchase, please follow the steps below, fill in & print out this form and make sure you include it in your package. Please ensure your item(s) are returned to us in their original condition with tags intact within 14 days of receiving your order.

STEP 1 – Call toll free (Australia only) **1800 014 826** or **+61 2 8080 9041** or email **onlinestore@marcs.com.au** to get a consignment note emailed to you.

STEP 2 – Please fill out the information below:

ORDER NUMBER: _____

NAME: _____

ADDRESS: _____

STATE: _____ **POSTCODE:** _____

COUNTRY _____

DAYTIME TELEPHONE: _____

Ship to address (if different from above)

ORDER NUMBER: _____

NAME: _____

ADDRESS: _____

STATE: _____ **POSTCODE:** _____

COUNTRY _____

DAYTIME TELEPHONE: _____

STEP 3 – How would you like us to handle your return?

☐ **EXCHANGE**

☐ **REFUND**

STEP 4 – List the items you are returning

QTY	STYLE #	DESCRIPTION	COLOUR	SIZE

STEP 5 – Return your package

Please include this form that you've completed along with your purchase in a package. Stick the consignment note provided onto the outside of your package and send to us via Australia Post. No need for stamps, we've taken care of all that for you. Please allow up to 21 days so we can receive your returns and process your request properly.